

How to get in touch....

Your local care home support team representatives are **Faye Gallon and Bhavna Acharya (Pharmacists) and Joy Proctor (Pharmacy technician)**

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You can also visit our website www.coventryrugbyccg.nhs.uk/mmtcarehomes for more information on:

- Best Practice documents
- NICE Guidelines
- Medication policies



Care Home Support



Managing Residents'
Medicines and Nutrition
for Optimised Health



We're here to help

Our pharmacists, pharmacy technicians and dietitian are dedicated to optimising the use of medicines, nutrition and improving resident care.

We look at all aspects of medicines management to ensure that people in a care home setting are experiencing a better quality of life and that NHS resources are used wisely.

We work in partnership with GPs, care home staff, health professionals and multi-agencies regarding medicines related issues.

As a team we are able to:

- Liaise with GP practices, care homes and community pharmacies to improve communication
- Provide supportive feedback, recognising and sharing good practice
- Signpost healthcare professionals to other appropriate services

Our Pharmacists

Our pharmacists work with GPs, care home staff and community pharmacies to carry out a range of activities which include:

- Developing medicines management solutions for individuals
- In-depth medication reviews for residents
- Provide individually centred, clinical and holistic assessments for residents' care involving residents and/or their representative
- Make agreed alterations to residents' medication to optimise their therapy
- Support technicians and dietitian with medicines management audits and advice

Our Technicians

Our technicians work with a variety of healthcare professionals to:

- Carry out a variety of audits including:
 - Medicines waste
 - Medicines administration observation
 - Medicines Administration Record (MAR) documentation
 - Oral Nutritional Supplements
 - Bulk prescribing supplies
- Provide support to care homes regarding the medication ordering process and help to bring residents' medicines in line with the home's cycle start date
- Liaise with GP practice staff to amend prescription directions, quantities and optimise residents' repeat lists.
- Support care homes and GP practices to implement where necessary best practice guidance such as:
 - Carrying forward medication
 - Expiry dates
 - Interims
 - Controlled drugs
- Support pharmacists and dietitian